




The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary.** Benefits may change upon renewal. For more information about your coverage, or to get a copy of the complete terms of coverage, visit Member Online Services at www.HorizonBlue.com/members or by calling 1-888-425-5611. If you do not currently have coverage with Horizon BCBSNJ you can view a sample policy here, www.state.nj.us/dobi/division_insurance/ihcseh/ihcforms.html. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at www.cciio.cms.gov or call 1-888-425-5611 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$950.00 Individual/ \$1,900.00 Family for OMNIA Tier 1 providers . \$2,500.00 / Individual or \$5,000.00 /Family for Tier 2 providers . OMNIA Tier 1 accumulates to Tier 2.	Generally, you must pay all of the costs from providers up to the deductible amount before this plan begins to pay. If you have other family members on the plan , each family member must meet their own individual deductible until the total amount of deductible expenses paid by all family members meets the overall family deductible .
Are there services covered before you meet your deductible?	Yes. Preventive care is covered before you meet your deductible .	This plan covers some items and services even if you haven't yet met the deductible amount. But a copayment or coinsurance may apply. For example, this plan covers certain preventive services without cost-sharing and before you meet your deductible . See a list of covered preventive services at www.healthcare.gov/coverage/preventive-care-benefits/ .
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.
What is the out-of-pocket limit for this plan?	For Health/Pharmacy OMNIA Tier 1 providers \$4,500.00 Individual/ \$9,000.00 Family and for Tier 2 providers \$6,350.00 Individual/ \$12,700.00 Family. Aggregate family. OMNIA Tier 1 accumulates to Tier 2.	The out-of-pocket limit is the most you could pay in a year for covered services. If you have other family members in this plan , they have to meet their own out-of-pocket limits until the overall family out-of-pocket limit has been met.
What is not included in the out-of-pocket limit?	Premiums , balance-billing charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit .
Will you pay less if you use a network provider?	Yes. See www.HorizonBlue.com or call 1-888-425-5611 for a list of network providers . Benefits provided by in-network providers other than OMNIA Tier 1 providers are at the Tier 2 level of benefits, such as Tier 2 and BlueCard PPO providers .	You pay the least if you use a provider in OMNIA Tier 1. You pay more if you use a provider in Tier 2. You will pay the most if you use an out-of-network provider , and you might receive a bill from a provider for the difference between the provider's charge and what your plan pays (balance billing). Be aware your network provider might use an out-of-network provider for some services (such as lab work). Check with your provider before you get services.

Do you need a [referral](#) to see a [specialist](#)? No. You can see the [specialist](#) you choose without a [referral](#).

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		OMNIA Tier 1 Provider (You will pay the least)	Tier 2 Network Provider	Out-of-Network Provider (You will pay the most)	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$10.00 Copayment per visit. \$5.00 Copayment per visit for Telemedicine services. Deductible does not apply.	\$30.00 Copayment per visit. \$5.00 Copayment per visit for Telemedicine services. Deductible does not apply.	Not Covered.	Horizon CareOnline telemedicine services is an additional telemedicine feature provided through Horizon BCBSNJ's telemedicine vendor.
	Specialist visit	\$25.00 Copayment per visit for Specialist. \$5.00 Copayment per visit for Telemedicine services. Deductible does not apply.	\$50.00 Copayment per visit for Specialist. \$15.00 Copayment per visit for Telemedicine services.	Not Covered.	
	Preventive care/screening /immunization	No Charge. Deductible does not apply.	No Charge. Deductible does not apply.	Not Covered.	
If you have a test	Diagnostic test (x-ray, blood work)	No Charge for Home, Office, Independent Laboratory. \$20.00 Copayment for Outpatient Hospital. Deductible does not apply.	No Charge for Home, Office, Independent Laboratory. Deductible does not apply. 30% Coinsurance for Outpatient Hospital.	Not Covered.	Molecular and genomic testing are subject to pre-service and post-service medical necessity review.

* For more information about limitations and exceptions, see the [plan](#) or policy document at www.HorizonBlue.com/members.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		OMNIA Tier 1 Provider (You will pay the least)	Tier 2 Network Provider	Out-of-Network Provider (You will pay the most)	
	Imaging (CT/PET scans, MRIs)	\$20.00 Copayment per visit for Outpatient Facility.	30% Coinsurance for Outpatient Facility.	Not Covered.	Requires pre-approval .
If you need drugs to treat your illness or condition More information about prescription drug coverage is available at Prime Therapeutics LLC (Prime) Service Center www.MyPrime.com or 1-800-370-5088. View the formulary at www.myprime.com/content/dam/prime/memberportal/forms/AuthorForms/HIM/2022/2022_NJ_3T_HealthInsuranceMarketplace.pdf	Generic drugs	\$20.00 Copayment /Retail. \$40.00 Copayment Mail order. Deductible does not apply.	\$20.00 Copayment /Retail. \$40.00 Copayment Mail order. Deductible does not apply.	Not Covered.	Prior authorization may be required. Covers up to a 30 day supply per copayment , up to a 90 day supply applying separate copayments (retail) and a 90 day supply (mail order).
	Preferred brand drugs	\$50.00 Copayment /Retail. \$100.00 Copayment Mail order. Deductible does not apply.	\$50.00 Copayment /Retail. \$100.00 Copayment Mail order. Deductible does not apply.	Not Covered.	
	Non-preferred brand drugs	\$75.00 Copayment /Retail. \$150.00 Copayment Mail order. Deductible does not apply.	\$75.00 Copayment /Retail. \$150.00 Copayment Mail order. Deductible does not apply.	Not Covered.	
	Specialty drugs	\$75.00 Copayment /Retail. \$150.00 Copayment Mail order. Deductible does not apply.	\$75.00 Copayment /Retail. \$150.00 Copayment Mail order. Deductible does not apply.	Not Covered.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$250.00 Copayment per visit for Ambulatory Surgical Center, Outpatient Hospital.	30% Coinsurance for Ambulatory Surgical Center, Outpatient Hospital.	Not Covered.	Procedures related to spine surgery are subject to pre-service and post-service utilization management review.
	Physician/surgeon fees	Deductible applies for Ambulatory Surgical Center, Outpatient Hospital.	30% Coinsurance for Ambulatory Surgical Center, Outpatient Hospital.	Not Covered.	Procedures related to spine surgery are subject to pre-service and post-service utilization management review. Deductible applies for OMNIA Tier 1 anesthesia. 30% Coinsurance for Tier 2 anesthesia.

* For more information about limitations and exceptions, see the [plan](#) or policy document at www.HorizonBlue.com/members.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		OMNIA Tier 1 Provider (You will pay the least)	Tier 2 Network Provider	Out-of-Network Provider (You will pay the most)	
If you need immediate medical attention	Emergency room care	\$100.00 Copayment per visit for Outpatient Hospital.	\$100.00 Copayment per visit for Outpatient Hospital.	\$100.00 Copayment per visit for Outpatient Hospital.	Copayment waived if admitted within 24 hours. Out-of-network payment at the in-network level of benefits applies only to true medical emergencies and accidental injuries.
	Emergency medical transportation	Deductible applies.	30% Coinsurance .	30% Coinsurance .	Out-of-network payment at the in-network level of benefits applies only to true medical emergencies and accidental injuries.
	Urgent care	\$50.00 Copayment per visit. Deductible does not apply.	\$75.00 Copayment per visit.	\$75.00 Copayment per visit.	No coverage for non- urgent care .
If you have a hospital stay	Facility fee (e.g., hospital room)	\$500.00 Copayment per day for Inpatient Hospital.	30% Coinsurance for Inpatient Hospital.	Not Covered.	Requires pre-approval . OMNIA Tier 1 in-network separation period is limited to 90 days in-network. \$2,500.00 OMNIA Tier 1 copayment maximum per admission.
	Physician/surgeon fees	Deductible applies for Inpatient Hospital.	30% Coinsurance for Inpatient Hospital.	Not Covered.	Deductible applies for OMNIA Tier 1 anesthesia. 30% Coinsurance for Tier 2 anesthesia.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	\$10.00 Copayment per visit for Outpatient Hospital. Deductible does not apply.	30% Coinsurance for Outpatient Hospital.	Not Covered.	_____none_____
	Inpatient services	\$500.00 Copayment per day for Inpatient Hospital.	30% Coinsurance for Inpatient Hospital.	Not Covered.	Requires pre-approval . OMNIA Tier 1 in-network separation period is limited to 90 days in-network. \$2,500.00 OMNIA Tier 1 copayment maximum per admission.

* For more information about limitations and exceptions, see the [plan](#) or policy document at www.HorizonBlue.com/members.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		OMNIA Tier 1 Provider (You will pay the least)	Tier 2 Network Provider	Out-of-Network Provider (You will pay the most)	
If you are pregnant	Office visits	\$10.00 Copayment per visit for Office. \$25.00 Copayment per visit for Specialist. Deductible does not apply.	\$30.00 Copayment per visit for Office. \$50.00 Copayment per visit for Specialist.	Not Covered.	Cost sharing does not apply for preventive services . Maternity care may include tests and services described elsewhere in the SBC (i.e. Ultrasound.)
	Childbirth/delivery professional services	Deductible applies for Inpatient Hospital.	30% Coinsurance for Inpatient Hospital.	Not Covered.	_____ none _____
	Childbirth/delivery facility services	\$500.00 Copayment per day for Inpatient Hospital.	30% Coinsurance for Inpatient Hospital.	Not Covered.	OMNIA Tier 1 in-network separation period is limited to 90 days in-network. \$2,500.00 OMNIA Tier 1 copayment maximum per admission.
If you need help recovering or have other special health needs	Home health care	\$5.00 Copayment for Outpatient Facility. Deductible does not apply.	\$15.00 Copayment for Outpatient Facility.	Not Covered.	Requires pre-approval . Private-duty nursing is only covered under the Home health care benefit when required by a Home health care plan .
	Rehabilitation services	\$500.00 Copayment per day for Inpatient Hospital.	30% Coinsurance for Inpatient Hospital.	Not Covered.	Requires pre-approval . OMNIA Tier 1 in-network separation period is limited to 90 days in-network. \$2,500.00 OMNIA Tier 1 copayment maximum per admission.
	Habilitation services	\$500.00 Copayment per day for Inpatient Hospital.	30% Coinsurance for Inpatient Hospital.	Not Covered.	
	Skilled nursing care	\$500.00 Copayment per day for Inpatient Facility.	30% Coinsurance for Inpatient Facility.	Not Covered.	
	Durable medical equipment	No Charge. Deductible does not apply.	No Charge. Deductible does not apply.	Not Covered.	Requires pre-approval .
	Hospice services	\$500.00 Copayment per day for Inpatient Facility.	30% Coinsurance for Inpatient Facility.	Not Covered.	Requires pre-approval . OMNIA Tier 1 in-network separation period is limited to 90 days in-network. \$2,500.00 OMNIA Tier 1 copayment maximum per admission.

* For more information about limitations and exceptions, see the [plan](#) or policy document at www.HorizonBlue.com/members.

Common Medical Event	Services You May Need	What You Will Pay			Limitations, Exceptions, & Other Important Information
		OMNIA Tier 1 Provider (You will pay the least)	Tier 2 Network Provider	Out-of-Network Provider (You will pay the most)	
If your child needs dental or eye care	Children's eye exam	No Charge. Deductible does not apply.	No Charge. Deductible does not apply.	Not Covered.	This benefit is administered by Davis Vision. In-network routine vision exam child visit limit is 1 visit in-network.
	Children's glasses	Amounts greater than \$150.00 for non-collection frames. Deductible does not apply.	Amounts greater than \$150.00 for non-collection frames. Deductible does not apply.	Not Covered.	This benefit is administered by Davis Vision. Lenses and Hardware are covered once every 12 months. Limit includes 1 pair of frames from the select Davis Vision collection or \$150.00 allowance for non-collection frames.
	Children's dental check-up	Not Covered.	Not Covered.	Not Covered.	_____none_____

Excluded Services & Other Covered Services:

Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of any other [excluded services](#).)

- Cosmetic surgery
- Dental care (Adult)
- Hearing aids (Only covered for Members age 15 and younger)
- Long-term care
- Most coverage provided outside the United States. (OMNIA Tier 1 level benefit)
- Non-emergency care when traveling outside the U.S. (OMNIA Tier 1 level benefit)
- Private-duty nursing
- Routine eye care (Adult, Optometrist/Ophthalmologist office. For verification of coverage on routine vision services, please see your policy or [plan](#) document.)
- Routine foot care
- Weight loss programs

* For more information about limitations and exceptions, see the [plan](#) or policy document at www.HorizonBlue.com/members.

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Acupuncture when used as a substitute for other forms of anesthesia
- Bariatric surgery
- Chiropractic care
- Infertility treatment (limited to artificial insemination; requires [pre-approval](#))
- Most coverage provided outside the United States. See www.HorizonBlue.com (Tier 2 level of benefit)
- Non-emergency care when traveling outside the U.S. See www.HorizonBlue.com (Tier 2 level of benefit)

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Horizon BCBSNJ at 1-888-425-5611; Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa; New Jersey State Insurance Department Office of Consumer Protection Services at 1-800-446-7467 or www.state.nj.us/dobi/consumer.htm. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit www.getcovered.nj.gov or call 1-833-677-1010.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: 1-888-425-5611 or visit www.Horizonblue.com. You may also contact the NJ Department of Banking and Insurance Consumer Protection Services at 1-888-393-1062 or visit www.state.nj.us/dobi/consumer.htm.

Does this plan provide Minimum Essential Coverage? Yes

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

Does this plan meet the Minimum Value Standards? Not Applicable

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

-----To see examples of how this plan might cover costs for a sample medical situation, see the next section.-----

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)	Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)	Mia's Simple Fracture (in-network emergency room visit and follow up care)																																										
<ul style="list-style-type: none"> ■ The plan's overall deductible \$950.00 ■ Specialist Copayment \$25.00 ■ Hospital (facility) Coinsurance 0% ■ Other Coinsurance 0% 	<ul style="list-style-type: none"> ■ The plan's overall deductible \$950.00 ■ Specialist Copayment \$25.00 ■ Hospital (facility) Coinsurance 0% ■ Other Coinsurance 0% 	<ul style="list-style-type: none"> ■ The plan's overall deductible \$950.00 ■ Specialist Copayment \$25.00 ■ Hospital (facility) Coinsurance 0% ■ Other Coinsurance 0% 																																										
<p>This EXAMPLE event includes services like: Specialist office visits (<i>prenatal care</i>) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (<i>ultrasounds and blood work</i>) Specialist visit (<i>anesthesia</i>)</p>	<p>This EXAMPLE event includes services like: Primary care physician office visits (<i>including disease education</i>) Diagnostic tests (<i>blood work</i>) Prescription drugs Durable medical equipment (<i>glucose meter</i>)</p>	<p>This EXAMPLE event includes services like: Emergency room care (<i>including medical supplies</i>) Diagnostic test (<i>x-ray</i>) Durable medical equipment (<i>crutches</i>) Rehabilitation services (<i>physical therapy</i>)</p>																																										
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">Total Example Cost</td> <td style="text-align: right;">\$12,700.00</td> </tr> </table>	Total Example Cost	\$12,700.00	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">Total Example Cost</td> <td style="text-align: right;">\$5,600.00</td> </tr> </table>	Total Example Cost	\$5,600.00	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 70%;">Total Example Cost</td> <td style="text-align: right;">\$5,600.00</td> </tr> </table>	Total Example Cost	\$5,600.00																																				
Total Example Cost	\$12,700.00																																											
Total Example Cost	\$5,600.00																																											
Total Example Cost	\$5,600.00																																											
<p>In this example, Peg would pay:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2" style="text-align: center;"><i>Cost Sharing</i></th> </tr> <tr> <td>Deductibles</td> <td style="text-align: right;">\$950.00</td> </tr> <tr> <td>Copayments</td> <td style="text-align: right;">\$500.00</td> </tr> <tr> <td>Coinsurance</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <th colspan="2" style="text-align: center;"><i>What isn't covered</i></th> </tr> <tr> <td>Limits or exclusions</td> <td style="text-align: right;">\$60.00</td> </tr> <tr> <td>The total Peg would pay is</td> <td style="text-align: right;">\$1,510.00</td> </tr> </table>	<i>Cost Sharing</i>		Deductibles	\$950.00	Copayments	\$500.00	Coinsurance	\$0.00	<i>What isn't covered</i>		Limits or exclusions	\$60.00	The total Peg would pay is	\$1,510.00	<p>In this example, Joe would pay:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2" style="text-align: center;"><i>Cost Sharing</i></th> </tr> <tr> <td>Deductibles</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td>Copayments</td> <td style="text-align: right;">\$1,300.00</td> </tr> <tr> <td>Coinsurance</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <th colspan="2" style="text-align: center;"><i>What isn't covered</i></th> </tr> <tr> <td>Limits or exclusions</td> <td style="text-align: right;">\$20.00</td> </tr> <tr> <td>The total Joe would pay is</td> <td style="text-align: right;">\$1,320.00</td> </tr> </table>	<i>Cost Sharing</i>		Deductibles	\$0.00	Copayments	\$1,300.00	Coinsurance	\$0.00	<i>What isn't covered</i>		Limits or exclusions	\$20.00	The total Joe would pay is	\$1,320.00	<p>In this example, Mia would pay:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="2" style="text-align: center;"><i>Cost Sharing</i></th> </tr> <tr> <td>Deductibles</td> <td style="text-align: right;">\$950.00</td> </tr> <tr> <td>Copayments</td> <td style="text-align: right;">\$200.00</td> </tr> <tr> <td>Coinsurance</td> <td style="text-align: right;">0.00</td> </tr> <tr> <th colspan="2" style="text-align: center;"><i>What isn't covered</i></th> </tr> <tr> <td>Limits or exclusions</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td>The total Mia would pay is</td> <td style="text-align: right;">\$1,150.00</td> </tr> </table>	<i>Cost Sharing</i>		Deductibles	\$950.00	Copayments	\$200.00	Coinsurance	0.00	<i>What isn't covered</i>		Limits or exclusions	\$0.00	The total Mia would pay is	\$1,150.00
<i>Cost Sharing</i>																																												
Deductibles	\$950.00																																											
Copayments	\$500.00																																											
Coinsurance	\$0.00																																											
<i>What isn't covered</i>																																												
Limits or exclusions	\$60.00																																											
The total Peg would pay is	\$1,510.00																																											
<i>Cost Sharing</i>																																												
Deductibles	\$0.00																																											
Copayments	\$1,300.00																																											
Coinsurance	\$0.00																																											
<i>What isn't covered</i>																																												
Limits or exclusions	\$20.00																																											
The total Joe would pay is	\$1,320.00																																											
<i>Cost Sharing</i>																																												
Deductibles	\$950.00																																											
Copayments	\$200.00																																											
Coinsurance	0.00																																											
<i>What isn't covered</i>																																												
Limits or exclusions	\$0.00																																											
The total Mia would pay is	\$1,150.00																																											

The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.



Notice of Nondiscrimination

Horizon Blue Cross Blue Shield of New Jersey complies with applicable Federal civil rights laws and does not discriminate against nor does it exclude people or treat them differently on the basis of race, color, gender, national origin, age, disability, pregnancy, gender identity, sex, sexual orientation or health status in the administration of the plan, including enrollment and benefit determinations. Horizon BCBSNJ provides free aids and services to people with disabilities (e.g. qualified sign language interpreters and information in other formats) and to those whose primary language is not English (e.g. information in other languages) to communicate effectively with us.

Contacting Member Services

Please call Member Services at **1-800-355-BLUE (2583) (TTY 711)** or the phone number on the back of your member ID card, if you need the free aids and services noted above and for **all other Member Services issues**.

Filing a Section 1557 Grievance

If you believe that Horizon BCBSNJ has failed to provide the free communication aids and services or discriminated against you for one of the reasons described above, you can file a discrimination complaint also known as a Section 1557 Grievance. **Horizon BCBSNJ's Civil Rights Coordinator** can be reached by calling the Member Services number on the back of your member ID card or by writing to the following address: **Horizon BCBSNJ
Civil Rights Coordinator
PO Box 820, Newark, NJ 07101.**

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, through the Office for Civil Rights Complaint Portal, online at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail at **U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201** or by phone at **1-800-368-1019** or **1-800-537-7697 (TDD)**. OCR Complaint forms are available at www.hhs.gov/ocr/office/file/index.html.

Language assistance

Si habla un idioma diferente al inglés, hay ayuda disponible gratis. Llame al número que aparece al reverso de su tarjeta de identificación.

如果您讲英语以外的语言，可获取免费帮助。请拨打您的身份证背面的号码。

영어 이외의 언어를 사용하는 경우, 무료 지원 서비스를 받을 수 있습니다. ID 카드 뒷면에 있는 번호로 전화하십시오.

Se você fala um idioma diferente do inglês, a ajuda está disponível gratuitamente. Ligue para o número no verso do seu bilhete de identidade.

જો તમે અંગ્રેજી સિવાયની ભાષા બોલતા હોવ, તો મફતમાં મદદ ઉપલબ્ધ છે. તમારા આઈડી કાર્ડની પાછળ આપેલા નંબર પર કોલ.

Jeśli mówisz w języku innym niż angielski, pomoc udzielana jest bezpłatnie. Zadzwoń pod numer podany na odwrocie dowodu osobistego.

Se parli una lingua diversa dall'inglese, è disponibile un servizio di assistenza gratuito. Chiama il numero sul retro della tua carta d'identità.

Kung nagsasalita ka ng isang wika maliban sa Ingles, magagamit ang tulong nang walang bayad. Tumawag sa numerong nasa likod ng iyong ID card.

Если вы не говорите по-английски, вам помогут бесплатно. Позвоните по телефону, указанному на обратной стороне вашей ID-карты.

Si ou pale on lòt lang ke Anglè, gen èd ki disponib gratis. Rele nan nimewo ki ekri nan do kat idantifyan w lan.

यदि आप अंग्रेज़ी से भिन्न कोई अन्य भाषा बोलते हैं, तो निःशुल्क सहायता उपलब्ध है। अपने आईडी कार्ड के पीछे दिए गए नंबर पर .

Nếu bạn nói ngôn ngữ khác ngoài tiếng Anh, thì chúng tôi có thể giúp bạn miễn phí. Hãy gọi số ở mặt sau thẻ ID của bạn.

Si vous parlez une langue autre que l'anglais, l'aide est gratuite. Appelez le numéro au dos de votre carte d'identité.

إذا كنت تتحدث لغة أخرى غير الإنجليزية، نوفر لك المساعدة مجاناً. يُمكنك الاتصال بالرقم الموجود على ظهر بطاقة الهوية
اگر آپ انگریزی کے علاوہ کوئی دوسری زبان بول سکتے ہیں تو مفت مدد دستیاب ہے۔ براہ مہربانی شناختی کارڈ کی پچھلی طرف درج شدہ نمبر پر کال کریں۔